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<th>Student Service</th>
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| Accommodations/Questions                | Starfish, zoom     | 1. Use Starfish to schedule appointments or to request testing accommodations.  
2. Access the Zoom link that is sent to you at your scheduled appointment time. |
| Advisor Meetings                        | Starfish, zoom     | 1. Schedule a meeting with your SSA or Career Strategist via Starfish.  
2. Access the Zoom link that is sent to you at your scheduled appointment time. |
| Center for Career Prep & Partnerships   | Starfish, Outlook, zoom | 1. Schedule a meeting via Starfish or email Partnerships@guttman.cuny.edu.  
2. Access the Zoom link that is sent to you at your scheduled appointment time. |
| Direct Connect Meetings                 | Starfish, zoom     | 1. Schedule Direct Connect 1on1 meetings with Peer Mentors via Starfish.  
2. Access the Zoom link that is sent to you at your scheduled appointment time. |
| eTutoring                               | Starfish, Outlook   | 1. Access eTutoring on Starfish under the “Services” tab (available 24/7 for all subjects).  
2. Create a FREE account using your Guttman email. |
| Financial Aid                           | Starfish, Outlook, zoom | 1. Schedule a meeting via Starfish or email Financial.Aid@guttman.cuny.edu or call 646-313-8011.  
2. Access the Zoom link that is sent to you at your scheduled appointment time. |
| IT HelpDesk Support                     | Outlook            | 1. Email Helpdesk@guttman.cuny.edu or call 646-313-8008 (8am-8pm, M-F) for technology-related support or to request a laptop and schedule a pick-up time. |
| Library/Research Assistance             | Outlook            | 1. For research/assignment support, email: Alexandra.Hamlett@guttman.cuny.edu or Meagan.Lacy@guttman.cuny.edu.  
2. For general support with Library collections, email: Library@guttman.cuny.edu. |
| Meet-Ups: Group Study Sessions          | Blackboard         | 1. You can view Meet-Up times and session links on Starfish and the Peer Mentoring site.  
2. Drop in to any Meet-Up by accessing the Blackboard link during a scheduled session. |
| Supplemental Instruction                | Blackboard         | 1. You can view Supplemental Instruction (SI) times and session links on Starfish.  
2. Drop in to any SI group by accessing the Blackboard link during a scheduled session. |
| Tutoring                                | Starfish, zoom     | 1. Schedule a tutoring appointment via Starfish.  
2. Access the Zoom link that is sent to you at your scheduled appointment time. |
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| Wellness Tele-Counseling Sessions       | Outlook, zoom      | 1. To schedule a session, email Wellness@guttman.cuny.edu or call 646-313-8165.  
2. Access the Zoom link that is sent to you or be available by phone for your appointment. |